

HMP Quick Install Guide



You just purchased a SpinetiX HMP Hyper Media Player[™], congratulations.

Please read the present HMP Quick Install Guide carefully before installing your HMP. It contains useful information and helps you getting started quickly.

HMP stands for Hyper Media Player, a synonym for a compact and reliable high-end digital signage media player. To control the content on your player, you can use Fusion, a built-in browser based content manager natively installed on every HMP. Or you can purchase SpinetiX Elementi, a simple and powerful software to address larger installations of HMPs.

Visit spinetix.com for more information on SpinetiX products and services. Register to download Elementi, to subscribe to our company newsletter or to access various resources.

Thank you for purchasing SpinetiX products.



Unpack your HMP



HMP Quick Install Guide



Power adapter with plugs





HMP200

Get familiar with your HMP



Connecting your HMP

Check your display: your display should either support HDMI[™] or VGA. HMP incorporates HDMI[™] technology which is preferred to VGA.

[2] Connect your HMP: plug the cable of your choice (High Speed HDMI[™] or VGA) between the HMP and your display. Make sure to select the right video-input on your display. The HMP is not delivered with cables. They are often provided with the display and/or can be found in specialized shops.

3 Power up your HMP: plug the original power adapter on one side to the DC power input of

your HMP and to a 110-220V outlet on the other side. A black startup screen displaying the SpinetiX logo appears, confirming the booting process has started.

Note: the first booting process can take 1 to 3 minutes.

At the end of the booting process, the screen will display the HMP Wizard. Now follow the onscreen instructions and you're ready to start.

Important

If you are not succeeding to get to the HMP Wizard, make sure that the digital display is functional and that the right video-input has been selected. Also check that the blue button is not pressed by external elements. If the setup appears correct, but the HMP still does not behave as above, try to power down and up the HMP by unplugging and plugging again the power. If this does not correct the problem, contact your local dealer/ reseller or - if uncertain - the SpinetiX distributor in your country.

Note: static electricity can harm delicate components inside the HMP. To prevent damage, discharge static electricity from your body before you touch the HMP. You can do so by touching a grounded metal surface.









HMP Wizard

The HMP Wizard is the simplest way to configure your HMP: enter the IP address of the HMP into your browser to directly access the HMP Wizard.

The IP address of the player is automatically displayed on the screen when pressing the blue button.

From the HMP Wizard you can choose to configure

your HMP to use one of three possible operation modes: Fusion, Elementi or Advanced.

Using Fusion

Fusion is a built-in browser based content manager natively installed on every HMP. Use Fusion to quickly upload your content on the player, create playlists and schedule them, manage user rights, skins and templates.

After choosing Fusion in the HMP Wizard, you will be able to access Fusion interface at any time by entering the IP address in your browser. Under spinetix.com/go/resources you can access customizable Fusion add-ons such as skins and templates which can be used in your digital signage project.

Using Elementi

Elementi software simplifies the implementation and the daily management of digital signage projects. It allows users to author, preview, schedule and publish hypermedia content on HMPs. Elementi can be downloaded from the SpinetiX website under spinetix.com/download. After a trial period, Elementi requires a license key which you can purchase from your local dealer/ reseller or from your distributor.

Using Advanced

Choose this operation mode to access all the advanced configurations of the HMP. This mode is to be preferred when the HMP is used within highly customized or 3rd party digital signage solutions.



Documentation

Under spinetix.com/documentation you will find documentation and manuals which will allow you to discover more on our products. In addition, video tutorials are available to you at spinetix.com/tutorials. For in-depth technical information, we invite you to visit support.spinetix.com.

Digital Signage Academy

The Digital Signage Academy is a set of advanced training and certification programs organized by SpinetiX worldwide with the local support of SpinetiX Certified Distribution Partners. Dedicated to AV and IT professionals, the SpinetiX Digital Signage Academy teaches all the advanced features of SpinetiX products as well as the latest technologies and best practices that you need to master to be successful in the Digital Signage industry. Discover where you can attend our next class under spinetix.com/academy.

Getting help

When our online documentation, video tutorials and support resources are not sufficient to answer your questions, our SpinetiX local ecosystem is there to help. As a first step get in contact directly with your local dealer/ reseller or with the SpinetiX distributor in your country (the up-to-date list is available under spinetix.com/support): these professionals will speak your language.

If the above is not possible or sufficient, please send an email to support@spinetix.com.

Firmware updates

SpinetiX regularly publishes new HMP firmware updates. To take advantage of the latest features and to improve performances and reliability of your product, please take time to update the firmware to the latest release.

Updating the firmware can easily be done by clicking the 'Update Now' button in the HMP Wizard. It is possible as well to update the firmware manually as described under spinetix.com/firmware. Once the update is done, the HMP will restart automatically.

Note: never power down the HMP during the update process! Powering down during the update process corrupts the firmware and requires an RMA process.

About this HMP Quick Install Guide

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Version 1.2 - 01.07.2013

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Important

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Exclusions

This Warranty does not apply to defects from: improper or inadequate installation, use or maintenance; actions or modifications by unauthorized third party or the Customer accidental or willful damage. This Warranty does not apply to the external power supply unit nor the internal memory medium.

Making a claim

To make a claim the Customer must request a RMA (Return Material Authorization) to SpinetiX, providing the proof of purchase, indicating name and address of the Reseller, date of purchase, model and serial number, name and address of the Customer and details of symptoms and configuration at time of malfunction, including peripheral and software used. Otherwise, SpinetiX may refuse the guarantee claim. Customer must send to SpinetiX the defective product at his expenses, along with all cables and accessories that came in the original package, properly packed in original or equally protective packaging together with details listed above and the RMA number provided to the Customer by SpinetiX.

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Version 1.1 - 01.07.2013